

PROADVISOR review

Electronic Time Sheet Software - GHG Corporation

Overall Rating

9.7



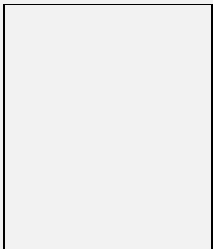
GHG Corporation

eTSS - Electronic Time Sheet
Software

Product Name

Electronic Time Sheet
Software (eTSS) by
GHG Corporation

Reviewed By



Inga Arendt

Date Reviewed

May 23, 2010

Summary

Electronic Time Sheet Software (eTSS) is a web-based configurable employee management tool that automates time collection, tracking, and approval processes while allowing employee time to be tracked by project, department, customer, or other user-defined categories.

Strengths

eTSS is very customizable and easy to use. The product also provides a variety of key features including electronic web-based timesheets, online pay stubs, leave balance display and management, and ad-hoc reporting capabilities. It also integrates with a variety of time clocks (including biometric, swipe card, & proximity card) and accounting systems, including QuickBooks. The product is compliant with Defense Contracting Auditing Agency (DCAA) regulations and allows the use of QuickBooks job codes for time entry which is important for many companies. Additional features include employee scheduling, a holiday schedule, company roster, company-wide bulletin board, online forms page for company forms, e-mail notifications and reminders, an audit trail of timesheet changes and updates, and many more.

Limitations

There are no obvious limitations to this product at this point.

Wish List

It would be very helpful to have an automatic integration of eTSS with QuickBooks and this feature is currently being evaluated by GHG Corporation.



Product Ratings	Rating
<p>Setup and Installation:</p> <p>The setup and installation is typically handled primarily by an eTSS set-up team. There is a standardized setup spreadsheet that will need to be completed by the customer for importing some of the data into the system however there is a consultation with a setup representative to discuss this process before it has to be completed. Upon completion of the set-up, the eTSS team provides thorough training to end users.</p>	9.9
<p>Interface:</p> <p>The interface is very straightforward and user-friendly. All tasks are organized through the use of drop-down menus.</p>	9.6
<p>Features:</p> <p>eTSS is customizable and provides all the basic features needed to track and manage employee's time. In addition, more advanced features are available such as the ability to track the information needed for DCAA compliance.</p>	9.8
<p>Follow-through on Claims</p> <p>The product is effective at following-through on the claims it makes in its packaging and on its website.</p>	9.9
<p>Ease of Use/Service and Support</p> <p>The product is easy to use and includes an online user's guide. When questions do arise, telephone and remote support is available via GHG Corporation's Help Desk. The Help Desk then either assists or escalates the issue to account representatives and/or developers as needed. A response should be received from the Help Desk within one business day however GHG does strive to provide a response as soon as possible and issues are prioritized such that critical issues are addressed sooner than non-critical issues. Support is included in the monthly hosting fee for hosting customers and there is a separate annual maintenance and support fee for non-hosting customers.</p>	9.9
<p>Data Security</p> <p>eTSS is a secure socket layer (SSL) supported and password protected system. It does require separate user ids and passwords for each user and the passwords are encrypted. Access can also be limited to specific IP addresses to prevent access from non-authorized computers. Permissions for users are established through a role-based system and users have access to features & functions applicable to the role to which they have been assigned. Each timesheet also has a non-editable audit trail which tracks the date/time and user name and IP address for each transaction.</p> <p>Data is typically hosted and stored on eTSS servers which are located in a Houston datacenter which is securely monitored, temperature controlled, and in a fire and flood preventive environment. The servers are monitored continuously and back-up systems are in place.</p>	9.8

Ratings Definitions

10.0 (Perfect):

This exceedingly rare score is reserved for a product that is as perfect as it could be.

9.0 to 9.9 (Spectacular):

A product that receives a rating in this range succeeds at meeting all of its intended users' needs and has no meaningful drawbacks.

8.0 to 8.9 (Excellent):

A product that receives a rating in this range is superior in so many ways that its relatively few drawbacks are not very important.

7.0 to 7.9 (Very good):

While the strengths of a product scoring in this range certainly outweigh its weaknesses, it has some minor faults that certain users should be aware of.

6.0 to 6.9 (Good):

This range represents a product that is above average. Its strengths slightly outweigh its weaknesses, making it good for most uses but not a standout.

5.0 to 5.9 (Average):

A product that scores in this range is functional but unremarkable.

4.0 to 4.9 (Mediocre):

Products in this range are below average. They fall in the middle of the pack for most features, but suffer from a few additional major flaws.

3.0 to 3.9 (Poor):

A customer should probably not consider purchasing a product in this range or lower. There may be one or two specialized circumstances, however, that could justify the purchase of this product for a very low price for a specific demand.

2.0 to 2.9 (Terrible):

A product that receives a rating in this range does not satisfy any of its intended users' needs and has no meaningful strengths.

1.0 to 1.9 (Abysmal):

A product in this range should never have been produced. This product has no redeeming qualities and worse, may actually harm the user or the user's productivity.



QuickBooks

PROADVISOR

MISys Small Business
Manufacturing

Overall Rating

9.2

Privacy

10.0

The stated privacy policy was found on the website for GHG at www.ghg.com/about-us/privacy-policy/.

Integration with QuickBooks

8.9

Employee time detail data including names, hours, and leave details are available to be brought into the payroll system within QuickBooks for paycheck processing. eTSS data is currently brought into QuickBooks via a .csv file which is an easy two-step export/import process. There is also the option to export eTSS data to the QuickBooks Time Tracker product which also integrates with QuickBooks.